

LES Terms & Conditions

Refunds and Transfers

All exam purchases are non-returnable and non-refundable. Exams purchased are for a specific exam type and are not transferable to another exam type.

Exam Payments

Exams may be purchased by American Express, Visa, or MasterCard, and must be ordered by the exam candidate. By using a credit card to pay for your exam, you confirm that the card being used is yours.

All credit card holders are subject to validation checks and authorization by the card issuer. If the issuer of your card refuses to authorize payment LES will not process your exam request and will not be liable for any delay or non-delivery of your exam. We are not obliged to inform you of the reason for the refusal and payment in accordance with your order.

Candidates whose credit card payments are declined will not be permitted to write their exam(s).

Exam pricing is in CND or USD.

Expiry and Extensions

Exams are to be taken within 6 months of original ordered date. Exams not taken within this time frame will expire and no refunds will be given. Extensions cannot be granted.

No Show

Candidates who fail to arrive for their exam appointment will receive a No Show fee from our proctoring partner Examity. This fee will be applied to your account and must be paid by credit card on your reschedule.

Reschedule

Exams may be rescheduled as per instructions, but must be done more than 24 hours prior to exam delivery. You may reschedule within 24 hours prior to your exam delivery for a \$5.00 USD fee.

The failure of LES to enforce any provision contained within these terms and conditions shall not be construed as a waiver or limitation of LES's right to enforce and compel strict compliance with these terms and conditions.

LES reserves the right to apply an additional fee for additional administrative handling on examinations rescheduled from the originally selected examination date.

All processes and procedures are the property of LES and shall not be copied or shared.

Contents of examination material may not be shared copied, distributed or communicated in any manner. Evidence of such will result in the loss of credentialing and possible legal action.

In event shall LES be liable, directly or indirectly, for any damages, including special, indirect or consequential damages, loss of revenue, profit, or loss of data, as a result of LES' performance, deficient performance, or non-performance of the services hereunder. The maximum liability of LES in any event and for any reason shall be equal to the amount paid by the purchaser to LES for the applicable exam session purchased hereunder.

These terms and conditions constitute the entire agreement between the parties with respect to the subject matter and supersede all prior agreements, understandings, negotiations and discussions, whether written or oral. There are no conditions, covenants, agreements, representations, warranties or other provisions, express or implied, collateral, statutory or otherwise, relating to the subject matter except provided in these terms and conditions. No reliance is placed by any party on any warranty, representation, opinion, advice or assertion of fact made by any party or its directors, officers, employees or agents, to any other party or its directors, officers, employees or agents, except to the extent that it has been included in these terms and conditions.

Terms and Conditions are subject to change without notice.

Check our website at <https://public.lcsexams.com> for up to date information.